



Background

- > Over the last 5 years, we've seen examples of poor infrastructure management:
 - > Flint's lead-contaminated water
 - > London's Grenfell Tower fire
 - > Miami's pedestrian bridge collapse

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Recognizing the Challenge



50,000-foot level

- > Can we agree that these problems should not recur?
- > But, why do they?
- ➤ If we don't recognize the 50,000-foot challenge, we'll never solve the problems disguised at 50 feet.

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Background

- > Their recurrence suggests society's failure to recognize infrastructure challenges
- E3210 not only challenges an authority to act responsibly, it also provides a system for potential victims to engage toward resolutions

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Recognizing the Problems



50-foot level

- Not "my" problem
- > I'll have THAT, and the kitchen sink too
- ➤ You can only improve what you measure, but how do you prioritize improvements?
 - > What benchmarks do you use?

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OK, I'm Flint - What do I do?

- ➤ Measure water chemistry
- > Replace compromised piping
- > Verify lead is not leaching from corroded pipes
- > What else do I measure so that quality continually improves?

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Prioritize Alternate Solutions

- > Are peoples' desires elastic toward additional taxes?
- ➤ Is the authority taxing the wrong thing?
- > Is it better/easier to tax one big or many smaller things?

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